



6 strategies that  
can help you to  
increase the Quality  
of Case Processing

Case processing is a vital activity that serves as a base for decision-making in Pharmacovigilance.

If it is performed with precision, it allows Pharmacovigilance Team to analyse the safety data correctly and take corrective actions in a timely manner, making sure that the drug benefits the patients in the best possible way.

Let's discover 6 strategies that can help you to increase the quality of case processing.



01

Clear written

Standard Operating Procedures



# 02

Additional training for personnel who may receive or process safety reports (e.g. clinical development, sales, medical information, legal, quality control)



03

Clear and well-designed

safety data collection forms



04

Quality Control performed by  
a second person of all data  
entered in the database



# 05

Periodic checks on random samples of cases entered in the database. This can be either a complete check or a check of the selected critical fields



06

KPIs monitoring and

CAPAs in case of deviations





## Are you looking for support with your Pharmacovigilance operations?

With our Pharmacovigilance experts, we provide a complete portfolio of drug / medical device safety and risk management services ranging from case processing and reporting of Individual Case Safety Reports (ICSRs) and Serious Adverse Events (SAEs) to the collection, monitoring, assessment, and analysis of safety information and the detection of new safety concerns.

Contact us for more information:



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